

## Your order

	Description	Size	Article number	Ordered qty	Qty
1	WOOL-BLEND CAPE	ONESIZE	0901491006214001	1	1

## Order details

Order number : 1071124060  
 Order date : 11-24-2021

## Your details

Sanaz Rad

## COS details

COS  
 H&M Hennes & Mauritz LP  
 Corporate ID/Organisation number :  
 VAT number: 52-2186-000  
 Email: customerservice.us@cosstores.com  
 Telephone: +1 855 842 1818  
 cosstores.com

## This is how you return

Pick the one that suits you best.

### Drop-off point

1. Tear off the Return form and fill in the code that best explains the reason for your returns.
2. Place the Return form together with the item(s) you wish to return in a suitable bag/box, e.g the one you got from COS.
3. Attach the self-adhesive address label to your parcel and leave the package at a UPS Authorized Ship Center or UPS Office.

### Home pick-up

1. Tear off the Return form and fill in the code that best explains the reason for your return.
2. Place the Return form together with the item(s) you wish to return a suitable bag/box,e.g the one you got from COS.
3. Schedule a pick-up with UPS at ups.com or call 1-800-PICK-UPS, 1-800-742-5877

## Returns & Refunds

We hope you love everything that you order from us but if something isn't quite right, you have 30 days to send it back to us. Please return items, clean, unworn and with all tags on. Underwear briefs, bodies and pierced jewelry cannot be returned unless faulty, and swimwear must have the hygiene strip. Online purchases cannot be returned or exchanged in stores.

You can expect to receive a refund within 14 days of the returned item(s) being a received in our warehouse. Once we have processed the return you will receive a return email confirmation.

If you have any further questions, please don't hesitate to contact us on the details. us on the details above.



## Return form

	Return code	Qty	Description	Size	Article number
1	_____	_____	WOOL-BLEND CAPE	ONESIZE	0901491006214001

## Return Reason Codes

Fill in the code that best explains the reason for your return.

1. Too small
2. Too large
4. Faulty stitching, torn, marked, buttons missing, etc.
7. Delay in delivery, changed mind or other
8. Wrong delivery
9. Item missing
10. Not as online image
11. Quality not as expected
12. Ordered multiple sizes
13. Fit not as expected

Customer name : Sanaz Rad  
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11-25-2021

